

## NOTICE OF NONDISCRIMINATION

This Clinic complies with applicable Federal civil rights laws and does not discriminate, exclude, or otherwise treat differently on the basis of race, ethnicity, color, religion, national origin, age, disability, sex, sexual orientation, gender identity, veteran status, or any other protected characteristic under applicable law. This Clinic:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - o Qualified sign language interpreters
  - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people with limited English proficiency or whose primary language is not English, such as:
  - o Qualified interpreters
  - o Information written in other languages

If you need these services, contact the Clinic Director.

In case of additional questions or need for these services or if you believe the Clinic has failed to provide these services or discriminated in another way, you may contact or you may file a grievance with:

If you believe that we have failed to provide these services or discriminated in another way, you can file a grievance with:

Compliance Officer  
1300 West Sam Houston Pkwy S. Suite 300  
Houston, TX 77042  
Phone: (713) 344-0351  
Fax: (713) 430-4044  
Email: [Compliance@usph.com](mailto:Compliance@usph.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>